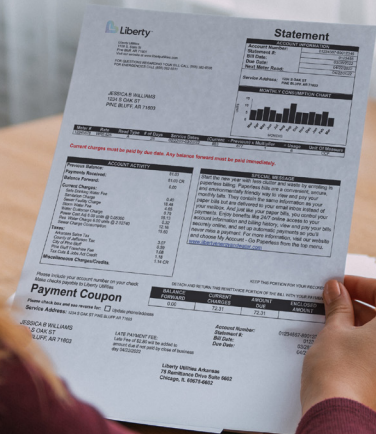


Understanding your Liberty bill

To help you better understand your monthly statement from Liberty, here's information about some of the charges that you may be unfamiliar with. This will also help you understand ways you may be able to manage your monthly bill. View the back of this insert for more information!

Learn more about your bill and ways to save.

libertyenergyandwater.com



Current charges

This section of your statement is the total amount of charges incurred during the billing period. For our Pine Bluff customers, this section includes additional charges outside of those charged by Liberty for your water service.

In addition to your Liberty water service, you may see the following charges on your bill:

- Sanitation Charge
- Sewer Facility Charge
- Storm Water Fee
- Sewer Charge Consumption

Liberty bills these charges on behalf of other entities to reduce the number of utility bills Pine Bluff residents receive each month. These line items are not part of your standard Liberty water charges, and the money collected from these charges is passed back to the entities.

For more information and a sample bill, visit libertyenergyandwater.com

