

**ARKANSAS PUBLIC SERVICE COMMISSION**

ORIGINAL \_\_\_\_\_ Sheet No. TC-1

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water

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**ARKANSAS PUBLIC SERVICE COMMISSION**

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Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water

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**ARKANSAS PUBLIC SERVICE COMMISSION**

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Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water

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Name of Company

Kind of Service: Water

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Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part 1 General Information Schedule No. 1

Title: **UTILITY INFORMATION**

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**1. UTILITY INFORMATION**

1.1 Utility Official:

Sheri Richard  
Director, Rates and Regulatory Affairs

1.2 Telephone Number:

(417) 625-5100

1.3 Mailing Address: Liberty Utilities (Pine Bluff Water), Inc d/b/a Liberty-Pine Bluff  
602 South Joplin Ave.  
Joplin, MO 64802

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Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part 1 General Information Schedule No. 2

Title: **DEFINITIONS**

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**2. DEFINITIONS**

2.1 The word "Company" as used herein shall mean the Liberty Utilities (Pine Bluff Water), Inc. d/b/a Liberty-Pine Bluff acting through its properly authorized officers, agents or employees, each acting within the scope of the particular duties entrusted to him.

2.2 Residential, commercial, industrial and municipal customers shall be designated by the following:

2.2.1. Residential customer shall designate:

- A. A building under one roof which is owned, leased, or rented by one party and occupied as a residence.
- B. Each unit, which is separately metered, of a multiple unit building under one roof which is owned, leased, or rented by one party and occupied as a residence.

2.2.2. Commercial customer shall designate:

- A. A building containing two or more apartments or family units which are rented or leased to tenants.
- B. A building occupied by a retail or service business which does not manufacture any item or items on the premises.
- C. Any building containing any combination of 'A' and 'B' above.

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ORIGINAL \_\_\_\_\_ Sheet No. 3

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part 1 General Information Schedule No. 2

Title: **DEFINITIONS**

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D. A hotel, motel, tourist court, trailer court or mobile home park, which rents or leases rooms or spaces to tenants.

2.2.3. Industrial customer shall designate any building or combination of buildings in the same compound whose primary use is for the manufacture, fabrication, and/or assembly of any product.

2.2.4. Public Authority shall designate a publicly owned building such as a school, city hall, courthouse, firehouse, hospital, or other public institution.

2.2.5. Water Association shall designate an association that has been organized and established under the provisions of the Arkansas Non-Profit Corporation Act (Ark. Code Ann. 4-28-101-et. seq) for the purposes of constructing and operating a water supply distribution system for the purposes of promoting health, safety, and welfare to residents within a specific area.

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ORIGINAL \_\_\_\_\_ Sheet No. 4

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part 1 General Information Schedule No. 3

Title: **TARIFF FORMAT**

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**3. TARIFF FORMAT**

**3.1 Sheet Numbering**

3.1.1. Sheet numbers appear in the upper left corner of the sheet. The Table of Contents sheets are numbered sequentially beginning with TC-1. All other sheets are numbered sequentially beginning with 1. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 3 and 4 would be 3.1.

**3.2 Sheet Revisions**

3.2.1 Sheet revisions appear in the upper left corner of the sheet and are used to determine the most current sheet version on file with the Arkansas Public Service Commission. For example, the 3rd Revised Sheet No. 12 Replacing 2nd Revised Sheet No. 12.

**3.3 Paragraph Numbering Sequence**

3.3.1. There may be up to seven levels of paragraph numbering.

- 3.
- 3.1.
- 3.1.1.
- 3.1.1. A.
- 3.1.1. A. (1)
- 3.1.1. A. (1) a.
- 3.1.1. A. (1) a. (i)



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ORIGINAL \_\_\_\_\_ Sheet No. 5

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part 1 General Information Schedule No. 3

Title: **TARIFF FORMAT**

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ORIGINAL \_\_\_\_\_ Sheet No. 6

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part II Exemption Schedule No. 1

Title: **EXEMPTION FOR ESTIMATING BILLS**

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Liberty Utilities (Pine Bluff Water), Inc. currently has an approved exemption to General Service Rule 5.08. regarding estimating customer bills.

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ORIGINAL \_\_\_\_\_ Sheet No. 7

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part III Rate Schedule No. 1

Title: **RESIDENTIAL SERVICE**

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**1. RESIDENTIAL SERVICE**

1.1. Availability:

1.1.1. This service is available to residential water customers taking service from the Company's distribution mains. Service is for the exclusive use of customers and shall not be resold or allowed to be used by others.

1.2. Rates

1.2.1. The Water Consumption charge shall be the Residential Water Consumption Rate of \$2.0274, per 100 cubic feet (Ccf) applied to all water usage recorded in Ccf by one residential water customer meter per billing period.

Water Usage Per Billing Period - Residential - \$2.0274 Per Ccf

1.2.2. The Water Customer Meter Charge per billing period shall be the water customer:

5/8" Meter	\$15.13	2" Meter	\$58.62
3/4" Meter	20.12	3" Meter	95.23
1" Meter	26.82	4" Meter	148.89
1-1/2" Meter	40.71	6" Meter	308.52

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ORIGINAL \_\_\_\_\_ Sheet No. 8

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: Residential

Part III Rate Schedule No. 1

Title: **RESIDENTIAL SERVICE**

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1.2.3. The billing period shall be no less than 25 days and no more than 35 days unless it is the first or final bill. The Water Customer Meter Charge per billing period shall be prorated in the billing periods that the water customer initiates and terminates service.

1.3. Minimum Charge

1.3.1. The Minimum Charge per billing period shall be the same rate as the water customer's Water Customer Meter Charge per billing period.

1.3.2. The Minimum Charge per billing period in a billing period in which water service is initiated or disconnected shall be the Water Customer Meter Charge per billing period prorated to reflect the fraction of the billing period for which service was rendered under this rate schedule.

1.4 Adjustments

1.4.1 The above rate shall be subject to an increase or decrease in proportion to the amount of new taxes or increased taxes which the Company may hereafter have to pay which are levied, imposed, increased, or decreased by City ordinances.

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ORIGINAL \_\_\_\_\_ Sheet No. 8.1

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: Residential

Part III Rate Schedule No. 1

Title: **RESIDENTIAL SERVICE**

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1.4.2. A monthly adjustment for the electric cost of pumping shall be calculated by the Company and submitted to the Arkansas Public Service Commission. Such adjustment will be applied to the quantity of water consumed as shown on the next bill rendered. (See Schedule No. 7).

1.5. Payment

1.5.1 Bills are rendered monthly and are due and payable within Twenty- two days from the date of the bill. If any monthly bill is not so paid, the Company shall have the right to charge a late payment fee as provided under Rate Schedule 8, paragraph 8.5. Where collection calls are necessary or service is suspended for non-payment, the charges as provided under Rate Schedule 8., paragraph 8.3. and 8.4, shall also be collected from the consumer. If any monthly bill is not so paid, the Company shall have the right to suspend service.

1.6. Service Regulations

1.6.1 Service under this Schedule is subject to the Service Rules and Regulations of the Company as they are now on file or may in the future be filed, with the Public Service Commission of the State of Arkansas.

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ORIGINAL \_\_\_\_\_ Sheet No. 9

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: Commercial

Part III Rate Schedule No. 2

Title: **COMMERCIAL SERVICE**

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**2. COMMERCIAL SERVICE**

2.1. Availability:

2.1.1. This service is available to commercial water customers taking service from the Company's distribution mains. Service is for the exclusive use of customers and shall not be resold or allowed to be used by others.

2.2. Rates

2.2.1. The Water Consumption Charge shall be the Commercial Water Consumption Rate of \$1.4706 per 100 cubic feet (Ccf) applied to all water usage recorded in Ccf by one commercial water customer meter per billing period.

Water Usage Per Billing Period – Commercial - \$1.4706 Per Ccf

2.2.2. The Water Customer Meter Charge per billing period shall be the rate as follows which corresponds to the meter size of the commercial water customer:

5/8" Meter	\$15.13	2" Meter	\$58.62
3/4" Meter	20.12	3" Meter	95.23
1" Meter	26.82	4" Meter	148.89
1-1/2" Meter	40.71	6" Meter	308.52

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ORIGINAL \_\_\_\_\_ Sheet No. 10

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: Commercial

Part III Rate Schedule No. 2

Title: **COMMERCIAL SERVICE**

PSC File Mark Only

2.2.3. The billing period shall be no less than 25 days and no more than 35 days unless it is the first or final bill. The Water Customer Meter Charge per billing period shall be prorated in the billing periods that the water customer initiates and terminates service.

2.3. Minimum Charge

2.3.1. The Minimum Charge per billing period shall be the same rate as the water customer's Water Customer Meter Charge per billing period.

2.3.2. The Minimum Charge per billing period in a billing period in which water service is initiated or disconnected shall be the Water Customer Meter Charge per billing period prorated to reflect the fraction of the billing period for which service was rendered under this rate schedule.

2.4. Adjustments

2.4.1. The above rate shall be subject to an increase or decrease in proportion to the amount of new taxes or increased taxes which the Company may hereafter have to pay which are levied. Imposed, increased, or decreased by City ordinances.

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ORIGINAL \_\_\_\_\_ Sheet No. 10.1

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: Commercial

Part III Rate Schedule No. 2

Title: **COMMERCIAL SERVICE**

PSC File Mark Only

2.4.2. A monthly adjustment for the cost of pumping shall be calculated by the Company and filed with the Arkansas Public Service Commission. Such adjustment will be applied to the quantity of water consumed as shown on the next bill rendered. (See Schedule No. 7).

2.5. Payment

2.5.1. Bills are rendered monthly and are due and payable within Twenty-two days from the date of the bill. If any monthly bill is not so paid, the Company shall have the right to charge a late payment fee as provided under Rate Schedule 8, paragraph 8.5. Where collection calls are necessary or service is suspended for non-payment, the charges as provided under Rate Schedule 8., paragraph 8.3. and 8.4. shall also be collected from the consumer. If any monthly bill is not so paid, the Company shall have the right to suspend service.

2.6. Service Regulations

2.6.1. Service under this Schedule is subject to the Service Rules and Regulations of the Company as they are now on file or may in the future be filed, with the Public Service Commission of the State of Arkansas.



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ORIGINAL \_\_\_\_\_ Sheet No. 11

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Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: Industrial

Part III Rate Schedule No. 3

Title: **INDUSTRIAL SERVICE**

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**3. INDUSTRIAL SERVICE**

3.1. Availability:

3.1.1. This service is available to all industrial water customers taking service from the Company's distribution mains. Service is for the exclusive use of customers and shall not be resold or allowed to be used by others.

3.2. Rates

3.2.1. The Water Consumption Charge shall be the Industrial Water Consumption Rate for the first 3,000 Ccf \$1.4097 per 1 00 cubic feet and for all usage in excess of 3,000 Ccf \$1.3229 per 100 cubic feet applied to all water usage recorded in Ccf by one industrial water customer meter per billing period.

Water Usage Per Billing Period – Industrial - For the first 3,000 Ccf \$1.4097 per 1 00 cubic feet. For all usage in excess of 3,000 Ccf \$1.3229 per 1 00 cubic feet

3.2.2. The Water Customer Meter Charge per billing period shall be the rate as follows which corresponds to the meter size of the industrial customer:

5/8" Meter	\$15.13	2" Meter	\$58.62
3/4" Meter	20.12	3" Meter	95.23
1" Meter	26.82	4" Meter	148.89
1-1/2" Meter	40.71	6" Meter	308.52

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ORIGINAL \_\_\_\_\_ Sheet No. 12

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Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: Industrial

Part III Rate Schedule No. 3

Title: **INDUSTRIAL SERVICE**

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3.2.3. The billing period shall be no less than 25 days and no more than 35 days unless it is the first or final bill. The Water Customer Meter Charge per billing period shall be prorated in the billing periods that the water customer initiates and terminates service.

3.3 Minimum Charge

3.3.1. The Minimum Charge pre billing period shall be the same rate as the water customer's Water Customer Meter Charge per billing period.

3.3.2 The Minimum Charge per billing period in a billing period in which water service is initiated or disconnected shall be the Water Customer Meter Charge per billing period prorated to reflect the fraction of the billing period for which service was rendered under this rate schedule.

3.4. Adjustments

3.4.1. The above rate shall be subject to an increase or decrease in proportion to the amount of new taxes or increased taxes which the Company may hereafter have to pay which are levied, imposed, increased, or decreased by City ordinances.

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ORIGINAL \_\_\_\_\_ Sheet No. 12.1

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Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: Industrial

Part III Rate Schedule No. 3

Title: **INDUSTRIAL SERVICE**

PSC File Mark Only

3.4.2. A monthly adjustment for the electric cost of pumping shall be calculated by the Company and submitted to the Arkansas Public Service Commission. Such adjustment will be applied to the quantity of water consumed as shown on the next bill rendered. (See Rate Schedule No.7).

**3.5 Payment**

3.5.1. Bills are rendered monthly and are due and payable within twenty-two days from the date of the bill. If any monthly bill is not so paid, the Company shall have the right to charge a late payment fee as provided under Rate Schedule 8, paragraph 8.5. Where collection calls are necessary or service is suspended for non-payment, the charges as provided under Rate Schedule 8., paragraph 8.3. and 8.4. shall also be collected from the consumer. If any monthly bill is not so paid, the Company shall have the right to suspend service.

**3.6. Service Regulations**

3.6.1. Service under this Schedule is subject to the Service Rules and Regulations of the Company as they are now on file or may in the future be filed, with the Public Service Commission of the State of Arkansas.

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ORIGINAL \_\_\_\_\_ Sheet No. 13

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: Public Authority

Part III Rate Schedule No. 4

Title: **PUBLIC AUTHORITY SERVICE**

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**4. PUBLIC AUTHORITY SERVICE**

4.1 Availability:

4.1.1. This service is available to public authority water customers taking service from the Company's distribution mains. Service is for the exclusive use of customers and shall not be resold or allowed to be used by others.

4.2. Rates

4.2.1. The Water Consumption Charge shall be the Public Authority Water Consumption Rate of \$ 1.3812 per 100 cubic feet (Ccf) applied to all water usage recorded in Ccf by one public authority water customer meter per billing period.

Water Usage Per Billing Period - Public Authority- \$1.3812 per Ccf

4.2.2. The Water Customer Meter Charge per billing period shall be the rate as follows which corresponds to the meter size of the public authority water customer:

5/8" Meter	\$15.13	2" Meter	\$58.62
3/4" Meter	20.12	3" Meter	95.23
1" Meter	26.82	4" Meter	148.89
1-1/2" Meter	40.71	6" Meter	308.52

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ORIGINAL \_\_\_\_\_ Sheet No. 14

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Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: Public Authority

Part III Rate Schedule No. 4

Title: **PUBLIC AUTHORITY SERVICE**

PSC File Mark Only

4.2.3. The billing period shall be no less than 25 days and no more than 35 days unless it is the first or final bill. The Water customer Meter Charge per billing period shall be prorated in the billing periods that the water customer initiates and terminates service.

4.3 Minimum Charge

4.3.1. The Minimum Charge per billing period shall be the same rate as the water customer's Water Customer Meter Charge per billing period.

4.3.2. The Minimum Charge per billing period in a billing period in which water service is initiated or disconnected shall be the Water Customer Meter Charge per billing period prorated to reflect the fraction of the billing period for which service was rendered under this rate schedule.

4.4. Adjustments

4.4.1. The above rate shall be subject to an increase or decrease in proportion to the amount of new taxes or increased taxes which the Company may hereafter have to pay which are levied, imposed, or increased, or decreased by City ordinances.

**ARKANSAS PUBLIC SERVICE COMMISSION**

ORIGINAL \_\_\_\_\_ Sheet No. 14.1

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: Public Authority

Part III Rate Schedule No. 4

Title: **PUBLIC AUTHORITY SERVICE**

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4.4.2. A monthly adjustment for the cost of pumping shall be calculated by the Company and submitted to the Arkansas Public Service Commission. Such adjustment will be applied to the quantity of water consumed as shown on the next bill rendered. {See Rate Schedule No.7).

4.5. Payment

4.5.1 Bills are rendered monthly and are due and payable within twenty-two days from the date of the bill. If any monthly bill is not so paid, the Company shall have the right to charge a late payment fee as provided under Rate Schedule 8, paragraph 8.5. Where collection calls are necessary or service is suspended for non-payment, the charges as provided under Rate Schedule 8, paragraphs 8.3 and 8.4 shall also be collected from the consumer. If any monthly bill is not so paid, the Company shall have the right to suspend service.

4.6. Service Regulations

4.6.1. Service under this Schedule is subject to the Service Rules and Regulations of the Company as they are now on file or may in the future be filed, with the Public Service Commission of the State of Arkansas.

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ORIGINAL \_\_\_\_\_ Sheet No. 15

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: Private Fire

Part III Rate Schedule No. 5

Title: **PRIVATE FIRE SERVICE**

PSC File Mark Only

**5. PRIVATE FIRE SERVICE**

5.1. Availability

5.1.1. This Schedule is available on Company's existing distribution lines to industrial and other customers desiring fire protection from or through privately-owned facilities. All facilities on customer's premises must be installed and owned by customer. In cases where Company's existing distribution lines do not have sufficient capacity to meet customer's requirements, Company may require a contribution equal to the cost of additional facilities to meet such requirements.

5.2. Rates

5.2.1. The billing period shall be no less than 25 days and no more than 35 days unless it is the first or final bill. The Private Fire Charge per billing period shall be pro-rated in the billing periods that the private fire customer initiates and terminates private fire service.

**ARKANSAS PUBLIC SERVICE COMMISSION**

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ORIGINAL \_\_\_\_\_ Sheet No. 16

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: Private Fire

Part III Rate Schedule No. 5

Title: **PRIVATE FIRE SERVICE**

PSC File Mark Only

5.2.2 The Private Fire Charge per billing period shall be the rate as follows which corresponds to the service connection size of the private fire customer:

Size of Service Connection	Billing Period Rate
3" of Less	\$ 7.79
4"	13.72
6"	31.18
8"	55.50
10"	86.68
12"	124.71

5.3 Minimum Charge

5.3.1. The Minimum Charge pre billing period shall be the same rate as the private fire customer's Private Fire Charge per billing period.

5.3.2. The Minimum Charge per billing period in a billing period in which private fire service is initiated or disconnected shall be the Private Fire Charge per billing period prorated to reflect the fraction of the billing period for which service was rendered under this rate schedule.



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ORIGINAL \_\_\_\_\_ Sheet No. 16.1

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: Private Fire

Part III Rate Schedule No. 5

Title: **PRIVATE FIRE SERVICE**

PSC File Mark Only

5.4 Payment

5.4.1. Bills for fire protection service will be rendered monthly in advance and are due and payable within twenty-two days from the date of the bill. If any monthly bill is not so paid, the Company shall have the right to charge a late payment fee as provided under Rate Schedule 8, paragraph 8.5. Where collection calls are necessary or service is suspended for non-payment, the charges as provided under Rate Schedule 8, paragraphs 8.3. and 8.4 shall also be collected. If any monthly bill is not so paid, the Company shall have the right to suspend service.

5.5. Service Regulations

5.5.1. Service under this Schedule is subject to the Service Rules and Regulations of the Company as they are now on file or may in the future be filed, with the Public Service Commission of the State of Arkansas.

**ARKANSAS PUBLIC SERVICE COMMISSION**

ORIGINAL \_\_\_\_\_ Sheet No. 17

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: Water Association

Part III Rate Schedule No. 6

Title: **WATER ASSOCIATION SERVICE**

PSC File Mark Only

**6. WATER ASSOCIATION SERVICE**

**6.1 Availability**

6.1.1. This service is available by special contract between a Water Association water customer and the Company. Service is for the exclusive use of the Water Association water company and can be resold only to customers of the Water Association.

**6.2 Rates**

6.2.1. The billing period shall be no less than 25 days and no more than 35 days unless it is the first or final bill. The Water Customer Meter Charge per billing period shall be prorated in the billing periods that the water customer initiates and terminates service.

6.2.2. The Water Consumption Charge shall be the Water Association Water Consumption Rate of \$1.3812 per 100 cubic feet (Ccf) applied to all water usage recorded in Ccf by one Water Association water customer meter per billing period.

Water Usage Per Billing Period - Water Association - S 1.3812 per Ccf

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ORIGINAL \_\_\_\_\_ Sheet No. 18

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: Water Association

Part III Rate Schedule No. 6

Title: **WATER ASSOCIATION SERVICE**

PSC File Mark Only

6.2.3. The Water Customer Meter Charge per billing period shall be the rate as follows which corresponds to the meter size of the Water Association water customer.

5/8" Meter	\$15.13	2" Meter	\$58.62
3/4" Meter	20.12	3" Meter	95.23
1" Meter	26.82	4" Meter	148.89
1-1/2" Meter	40.71	6" Meter	308.52

6.3. Minimum Charge

6.3.1. The Minimum Charge per billing period and any provision for prorating the Water Association Minimum Charge per billing period shall be determined by negotiated contract between a Water Association water customer and the Company.

6.4. Adjustments

6.4.1. The above rate shall be subject to an increase or decrease in proportion to the amount of new taxes or increased taxes which the Company may hereafter have to pay which are levied, imposed, increased, or decreased by City ordinances.

6.4.2. A monthly adjustment for the cost of pumping shall be calculated by the Company and filed with the Arkansas Public Service Commission. Such adjustment will be applied to the quantity of water consumed as shown on the next bill rendered. (See Schedule No. 7).

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ORIGINAL \_\_\_\_\_ Sheet No. 18.1

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: Water Association

Part III Rate Schedule No. 6

Title: WATER ASSOCIATION SERVICE

PSC File Mark Only

6.5. Payment

6.5.1. Bills are rendered monthly and are due and payable within twenty-two days from the date of the bill. If any monthly bill is not so paid, the Company shall have the right to charge a late payment fee as provided under Rate Schedule 8, paragraph 8.5. Where collection calls are necessary or service is suspended for non-payment, the charges as provided under Rate Schedule 8, paragraph 8.3, and 8.4 shall also be collected from the consumer. If any monthly bill is not so paid, the Company shall have the right to suspend service.

6.6. Service Regulations

6.6.1. Service under this Schedule is subject to the Service Rules and Regulations of the Company as they are now on file or may in the future be filed, with the Public Service Commission of the State of Arkansas .

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ORIGINAL \_\_\_\_\_ Sheet No. 19

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part III Rate Schedule No. 7

Title: **COST OF PUMPING ADJUSTMENT**

PSC File Mark Only

**7. COST OF PUMPING ADJUSTMENT**

**7.1. Electric and Gas Cost of Pumping Adjustment**

7.1.1. The electric and gas cost of pumping shall be subject to an increase or decrease from the base cost of pumping for the amount of power cost which the Company may hereafter have to pay Entergy Arkansas, Inc. and CenterPoint Energy Arkla. Such adjustment shall be referenced on the face of the bill. Electric and gas cost of pumping adjustment shall be collected monthly as a net monthly rate per 100 cubic feet and applied to each customer's regular bill and the total amount shown as a separate line item on the bill.

7.1.2. Liberty Utilities (Pine Bluff Water) Inc. shall file the Cost of Pumping Adjustment prior to the effective Accounting Month. Such Cost of Pumping Adjustment shall be applied to all billings in the following Accounting Month.

**7.2. Base Cost of Pumping**

7.2.1. The base cost of pumping per 100 cubic feet of water from which this calculation is made is \$0.1931.

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ORIGINAL \_\_\_\_\_ Sheet No. 20

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part III Rate Schedule No. 7

Title: **PUMPING**

PSC File Mark Only

7.3. Calculation of Cost of Electric and Gas Pumping Adjustment

7.3.1. The average cost of electric and gas pumping per 100 cubic feet for adjustment purposes will be determined upon closing the Company's books at the end of each calendar month. The cost of electric and gas pumping will be taken directly from the electric and gas service bills as paid and recorded appropriately in Account 623, in the month for which the calculation is made. To the monthly cost so determined the Company will add any under recoveries from the previous month or subtract any over recoveries as illustrated on Rate Schedule No. 7 at 7.4., Sheet No. 21 and 22. This total will be divided by the total water sold in the accounting month to determine the current cost of pumping adjustment. This cost of pumping adjustment less the base cost of pumping at 7.2.1. will be applied to the accounting month beginning in the next month's billing.

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ORIGINAL \_\_\_\_\_ Sheet No. 21

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part III Rate Schedule No. 7

Title: **PUMPING**

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7.4. Liberty Utilities (Pine Bluff Water), Inc ..

**ELECTRIC COST OF PUMPING ADJUSTMENT**

For the Accounting month of \_\_\_\_\_, 20\_\_ P.S.C. Schedule 7

7.4.1. Electric Bill

a. Treatment Plant # 1	(Account No. 413222)	\$ _____
b. Treatment Plant #2	(Account No. 41 0382)	\$ _____
c. Treatment Plant #3	(Account No. 1480876)	\$ _____
d. Well #19	(Account No. 410222)	\$ _____
e. Well #22	(Account No. 410385)	\$ _____
f. Well #17	(Account No. 1309360)	\$ _____

Total Electric Bill \$ \_\_\_\_\_

7.4.2. Gas Bill

a. Treatment Plant #1	(Account No. )	\$ _____
b. Treatment Plant #2	(Account No. )	\$ _____
c. Treatment Plant #3	(Account No. )	\$ _____
d. Well # 19	(Account No. )	\$ _____
e. Well #22	(Account No. )	\$ _____
f. Well #17	(Account No. )	\$ _____

Total Gas Bill \$ \_\_\_\_\_

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ORIGINAL \_\_\_\_\_ Sheet No. 22

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part III Rate Schedule No. 7

Title: **COST OF PUMPING ADJUSTMENT**

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7.4.3. Cost of Pumping Electric and Gas Bill	\$ _____
7.4.4. Amount Collected (Refunded) in accounting month	\$ _____
7.4.5. Cost of pumping adjustment from second previous accounting month	\$ _____
7.4.6. Over-recovery from accounting month	\$ _____
7.4.7. Under-recovery from accounting month	\$ _____
7.4.8. Amount to be recovered in the next accounting month	\$ _____
7.4.9. Total 100 cubic feet sold	\$ _____
7.4.10. Fuel cost of pumping adjustment per 100 cubic feet	\$ _____
7.4.11. Less base cost of pumping per 100 cubic feet	\$ <u>(0.1931)</u>
7.4.12. Fuel cost of pumping applicable to retail rates per 100 cubic feet	\$ _____
7.4.13. Cost of pumping adjustment for next accounting month	\$ _____
7.4.14. Date to be applied to next accounting month	\$ _____

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ORIGINAL \_\_\_\_\_ Sheet No. 23

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part III Rate Schedule No. 8

Title: **CHARGES RELATED TO CUSTOMER ACTIVITY**

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**8. CHARGES RELATED TO CUSTOMER ACTIVITY**

**8.1 Meter Test Charge**

8.1.1. If the meter tested, at the request of the customer to the Company or at the request of the customer to the Commission, is found to have an error in registration of less than three percent (3%), the Company may make a charge as compensation for such test.

<u>Meter Size</u>	<u>Charge</u>
5/8", 3/4", 1"	\$25.00
1-1/2" or greater	\$50.00

If the error in registration is found to be greater than three percent (3%), then the cost of the test shall be borne by the Company.

**8.2 Returned Check Fee**

8.2.1. Whenever a customer has tendered payment by check and the check is returned to the Company for any reason other than bank error, the Company may charge, add to the account, and collect to recover costs for reprocessing any check that has been returned to the Company for any reason other than bank error. The returned check fee shall be the maximum amount allowed by Arkansas Code 4-60-103 as amended from time to time.

**8.3 Collection Fee**

8.3.1. The Company will charge the customer a Collection Fee of \$ 12.00 if the last day to pay, as printed on the most recent shut-off notice, has passed, and the Company employee accepts payment at the premises under Commission General Service Rule No. 6.09.B.( 1) or, at the customer's request visits the premises to collect.

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ORIGINAL \_\_\_\_\_ Sheet No. 23.1

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part III Rate Schedule No. 8

Title: **CHARGES RELATED TO CUSTOMER ACTIVITY**

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**8.4 Reconnection Fee**

8.4.1. If water service has been discontinued for any of the reasons contained in the Commission General Service Rules No. 6.01.(A) through (R), the Company will not restore water service until proof is given that the customer has complied with the rules and regulations, and until any Collection, Late Penalty, or Reconnection fees have been paid to the Company. The Company will charge the following Reconnection Fee as a reimbursement for costs of restoration of water service.

Reconnection during the business hours 8:00 am - 4:00 pm Monday through Friday, excluding holidays recognized by the Company \$20.00

**8.5. Late Payment Fee**

8.5.1. The Company may bill a water customer an additional charge, a Late Payment fee, if the payment of a water billing is not received by the Company or its authorized agent for payment before the close of business on the due date as shown on the bill. The Late Payment Fee shall be calculated on only the overdue amount of the water bill and will be determined as follows: 10 percent (10%) of the first \$30.00 of the water customer's unpaid water bill and 2 percent (2%) of the remainder of the water customer's unpaid water bill. The amount of the water Late Payment Fee and when it will apply will be printed on the bill.

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ORIGINAL \_\_\_\_\_ Sheet No. 24

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part III Rate Schedule No. 8

Title: **CHARGES RELATED TO CUSTOMER ACTIVITY**

PSC File Mark Only

8.6 Connection Fee

8.6.1. The Company will charge a \$20.00 Connection Fee when an applicant or other authorized party requests that water service be connected before 3:30 p.m. The payment may be made at the Company's business office or may be billed on the customer's first bill.

8.6.2 The Company will charge a \$30.00 Connection Fee when an applicant or other authorized party requests water service connection during hours other than those described in paragraph 8.6.1. above.

8.7 Builders Temporary Service

8.7.1 Contractors, builders, or others will be required to take water at the Company's established meter rates and in addition shall pay a fee of \$20.00 for installing a temporary meter for construction purposes to be paid at the time a permit is granted.

8.8 Backflow Prevention Program

8.8.1 Fees for inspection, repair or testing of customer's approved backflow prevention devices shall be billed promptly after the completion of the inspection, repair or testing by the Company and shall be as follows:

Inspection and Testing of New Installation.....	\$25.00
Annual Inspection and Testing .....	\$25.00
Additional Fee for Repairs, if needed.....	\$25.00/hr
plus actual cost of replacement parts.	

8.9 Service Usage and Billing History Information

8.9.1 Customers or former customers may request a statement of their account records under Arkansas Public Service Commission General Service Rule 7.02. The fee for this statement shall be \$ 1.00 per month of History Requested.

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ORIGINAL \_\_\_\_\_ Sheet No. 25

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part III Rate Schedule No. 9

Title: **WATER MAIN EXTENSION AGREEMENT**

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**9 RULES AND REGULATIONS GOVERNING WATER MAIN EXTENSIONS**

9.1 Developer hereby applies to the Company for the said extension of its system, and the Company agrees to construct the said extension under the terms and conditions hereinafter set forth and in accordance with its rules and regulations.

9.2 Developer shall contribute to the Company upon the execution hereof the sum of \_\_\_\_\_ DOLLARS(\$). which amount the Company estimates to be the cost of installing the said extension, including any overhead cost to the Company such as supervision, engineering, legal expenses and the cost of obtaining any necessary governmental permits. Said estimated cost contains a provision of \$ \_\_\_\_\_ for rock excavation.

If the actual cost of construction varies from the aforesaid provision, the amount of Developer's contribution will be adjusted accordingly. If it is necessary to adjust the amount of Developer's contribution, in accordance with the terms of this paragraph, a supplemental memorandum will be prepared setting forth the "cost" and shall be attached hereto and made a part hereof. There shall be no refunds of any monies contributed by the Developer except for any adjustments to the actual construction cost as set forth in this paragraph.

9.3 The Company will use its best efforts to commence and carry to completion as soon as possible the installation of said extension, having in mind however, delays which may be occasioned by weather, acts of God or the public enemy, strikes, or other matters not within its control.

9.4 It is further mutually understood and agreed that the mains and appurtenances within the limits of the street, avenues, roads, ways or easement areas, whether or not attached to or serving customers but instructed as part of the extension, shall be and remain property of the Company, its successors and assigns. The Company shall have the right to extend any main installed by it pursuant to the terms of this agreement in or to other lands, streets, or avenues.

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ORIGINAL \_\_\_\_\_ Sheet No. 26

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part III Rate Schedule No. 9

Title: **WATER MAIN EXTENSION AGREEMENT**

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9.5 Developer will, on the request of the Company, grant to it an exclusive and irrevocable easement, at no cost to Company, for the installation, maintenance, operation, repair and replacement of said main extension and appurtenances within the limits of any existing or proposed street, avenue, road, way or easement area, together with right of ingress and egress thereto, in form satisfactory to the Company and duly executed and acknowledged in proper form for record.

9.6 It is further understood and agreed by and between the parties hereto that the Company's agreement to construct the said extension is subject to the public officers or public bodies having jurisdiction over or lawful interest in any of the subject matters herein. In the event that the Company, after prompt application and diligent effort, is unable to obtain any necessary consent, order, permit or approval as aforesaid, or in the event that the Company is enjoined or prevented by lawful action of any such public officer or official body from constructing the said extension, the Company's sole obligation will be to repay to Developer the said sum of DOLLARS (\$ \_\_\_\_\_), which amount shall be the difference between the amount advanced and estimated expenses incurred by the Company in conjunction with the main extension and appurtenances which are the subject of this agreement.

9.7 Developer agrees that before the commencement of work by the Company, he will clearly indicate upon the ground by means of stakes or in some other equally positive manner the exact lines and grades to which the street highway, or land in which the said water pipes are to be laid is to be finally built and that he will grade the said street, highway or land so that it will be at all points within less than one (1) of the above finished grades before the Company commences the work of installing the said water pipes. The Company, however, shall not be required to lay its pipes

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ORIGINAL \_\_\_\_\_ Sheet No. 27

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part III Rate Schedule No. 9

Title: **WATER MAIN EXTENSION AGREEMENT**

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according to lines or grades of which it does not approve. And it is agreed that in case of any time, prior to the dedication and acceptance as a public street or highway by the municipality of any street or highway under which water mains are laid in conformity with this agreement it shall become necessary to change or move the said pipes or their appurtenances by reason of any change or alteration in the lines or grades of the street, highway, or land in which they are laid, then the expense of such change or moving of said pipes and their appurtenances, and any other expense incidental thereto, shall be borne by Developer.

9.8 It is agreed by Developer that he will not build nor allow to be built at any time hereafter on in or over the said casement any structure, the construction or presence of which will endanger or render ineffective or create difficulty of access to the water pipes or appurtenances of the Company. No other pipes or conduits shall be laid within two (2') feet, measured horizontally, from the said water pipes except pipes crossing same at right angles in which latter case minimum distance of six (6") inches shall be maintained between the pipes. No excavation or blasting shall be carried on which in any way endangers the said water pipes. Provided, however, that should the Developer wish to do so he may at his own expense provide a new location of the said water pipes, which location shall be acceptable to the Company, and the Company will then move said water pipes and appurtenances to said new location, and the whole cost of such moving and altering and any expenses incident thereto, shall be borne by the Developer.

It is further understood and agreed that in case of any damage to the water pipes or their appurtenances, or other injuries to the property of the Company in connection therewith, which are caused by the acts or neglect of Developer, the amount of such damage shall be paid to the Company by the said Developer.

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ORIGINAL \_\_\_\_\_ Sheet No. 28

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part III Rate Schedule No. 10

Title: **MISCELLANEOUS CHARGES**

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10 MISCELLANEOUS CHARGES

10.1 Municipal Tax Clause

10.1.1 The municipal tax rate shall be subject to an increase or decrease in proportion to the amount of new or revised excise, license, privilege or franchise taxes (except ad valorem and income taxes) which the Utility may hereafter have to pay, which are levied or imposed, or increased, or decreased by laws or ordinances. Such adjustments shall be recovered only from those customers within jurisdictional boundaries of the taxing bodies and shall be referenced on the face of the bill as a separate line item Tax adjustment shall be collected monthly per city ordinance

10.2 Schedule of Tax Rate by City Tax as Percent of Gross Revenue

City of Pine Bluff 4.25%

10.3 Applicable Rate Schedules

- Rate Schedule No. 1 – Residential Service
- Rate Schedule No. 2 – Commercial Service
- Rate Schedule No. 3 – Industrial Service
- Rate Schedule No. 4 – Public Authority Service
- Rate Schedule No. 5 – Private Fire Service
- Rate Schedule No. 6 – Water Association Service

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ORIGINAL \_\_\_\_\_ Sheet No. 29

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part III Rate Schedule No. 11

Title: **FEE FOR FEDERAL SAFE DRINKING WATER ACT COMPLIANCE** PSC File Mark Only

11 TITLE: FEE FOR FEDERAL SAFE DRINKING WATER ACT COMPLIANCE

11.1 Definition

11.1.1 Act 903 of 1993 authorized the Department of Health to collect certain fees from each public water system for service provided, other than plan reviews, by the Public Water System Supervision program. The Public Water System Supervision Program is a program administered by the Department of Health, Division of Engineering, which includes the monitoring and supervision of all community public water systems. Activities under this program include, but are not limited to, conducting sanitary surveys, collecting and analyzing water samples and interpreting the results, training water system operators, investigating water and waste water complaints, and reviewing applications, engineering reports, and construction plants for water and waste water facilities,

11.2 Rate

11.2.1 Pursuant to Act 903 of 1993, the Utility will collect a fee per service connection per month and shall be labeled "Fee for Federal Safe Drinking Water Act Compliance" and payable to the Department of Health. The fee will be subject to an increase or decrease as determined by the State Board of Health and established by law.

11.3 Term

11.3.1 The fees prescribed herein will continue in effect until further notice.



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ORIGINAL \_\_\_\_\_ Sheet No. 29.6

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: Water Association

Part III Rate Schedule No. 13

Title:

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**13 TAX ADJUSTMENT RIDER**

**13.1. Purpose**

13.1.1 The purpose of this rider is to provide retail customers with certain tax benefits associated with the Tax Cut and Jobs Act of 2017 (TCJA). The TCJA reduces the maximum corporate income tax rate from 35 percent to 21 percent beginning January 1, 2018. TA Rider returns to customers the reduced tax expense reflecting the change in the corporate tax rate from 35 percent to 21 percent including carrying charges and the Excess Accumulated Deferred Income Tax (ADIT) amounts.

**13.2 Application**

13.2.1 TA Rider applies to all water service provided under any rate schedule, whether metered or unmetered, including rates under Special Contracts, subject to the jurisdiction of the Arkansas Public Service Commission.

Monthly credits shall appear as a line item on the bill titled, "Tax Cuts & Jobs Act Credit."

**13.3 Annual Redetermination and True-Up Adjustment**

13.3.1. On or before January 1 of each year beginning in 2020 and continuing until such time as new base rates become effective, the Company shall file a revised Attachment A with testimony, supporting workpapers to incorporate the annualized tax expense reduction, the estimated amounts of Excess Protected and Unprotected ADIT that the Company proposes to be collected or returned to customers in the following period, the true-up adjustment, and appropriate carrying charges. If the Excess Unprotected ADIT has a debit balance, no recovery will exceed the rate reduction due to the Excess Protected ADIT amortization. The resulting net refund will be allocated among the classes based on the class allocation approved in the Company's most recent rate case, Docket No. 14-020-U.

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ORIGINAL \_\_\_\_\_ Sheet No. 29.7

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: Water Association

Part III Rate Schedule No. 13

Title:

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The Company will include a True-Up Adjustment and supporting workpapers in its Annual Redetermination. The True-Up Adjustment will reconcile any estimated tax refund amounts to actual amounts refunded in the previous period by class.

Any over and under refunded amounts except Excess ADIT will include carrying charges at the Company's pre-tax rate of return from its most recent rate case.

The effects of TCJA will be incorporated in base rates in the Company's next general rate case and recovery of the effects of the TCJA through Rider TA shall cease when new rates become effective except for the Final True-Up described below.

**Final True-Up**

The Company will file a Final True-Up in order to determine any residual amounts to be collected from, or returned to, customers when the effects of the TCJA are incorporated into base rates. The Final True-Up will be flowed through the TA Rider over an appropriate period of time based on the amount to be collected or refunded. The Final True-Up will be allocated to the classes based on the allocation approved in Docket No. 14-020-U and collected or refunded reflecting percentages determined based on the new rate case. Any residual amounts will be flowed through the Cost of Pumping Rider.

The TA Rider will terminate when the Final True-Up is completed.

**13.4. Attachment A Adjustments**

13.4.1 Except for the Final True-Up, all base rate billing components will be decreased by the percentages listed in Attachment A. These adjustments will become effective for bills rendered on and after February 1 of each year and remain in effect until January 31<sup>st</sup> of the following year until such time as new base rates are implemented.

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Ark. Public Serv. Comm. ---APPROVED---09/11/2020 Docket: 20-020-TF Order No.-1

**Tax Adjustment Rider ("TA Rider") – Attachment A**

In addition to the rates and charges applicable to service under other rate schedules and riders, monthly base rate billings will be reduced by the percentage rates below:

<b><u>Rate Class</u></b>	<b><u>Rate Schedules</u></b>	<b><u>TA % Credit</u></b>
Residential	Residential Service	(4.13%)
Commercial	Commercial Service	(3.76%)
Industrial	Industrial Service	(4.26%)
Public Authority & Water Associations	Public Authority Service	(1.97%)
Private Fire	Private Fire Service	(3.63%)

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ORIGINAL \_\_\_\_\_ Sheet No. 30

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 1

Title: **APPLICATION FOR SERVICE**

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1. APPLICATION FOR SERVICE

1.1. Service connection will be made, and water will be furnished, upon written application by the prospective customer (or his properly authorized agent, with proper identification), on a form prepared by the Company for this purpose, and after approval of such application by the Company. The application for service shall state clearly the class, scope, and type of use to be made of the service, as well as the purpose for which it will be used.

1.2. The application, these rules and regulations and the Arkansas Public Service Commissions' General Service Rules and Special Rules Water constitute the contract between the customer and the Company; and each customer, by the accepting of water, agrees to be bound thereby.

1.3. A new application must be made to, and approved by, the Company upon any change in the identity of the contracting customer at a property or in the service described in the application. The Company may, upon five days written notice, discontinue the water supply until such new application has been made and approved.

1.4. Each application for service shall be made on the basis of rates applicable to customers under the tariff provisions.

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ORIGINAL \_\_\_\_\_ Sheet No. 31

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 2

Title: **SERVICE CONNECTION**

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2. SERVICE CONNECTION

- 2.1. Each customer shall be supplied through a separate service line.
- 2.2. The Company will make all connections to its mains, and will furnish, install, and maintain all service lines from the main to and including the curb stop and box, or meter pit, which shall be placed inside the curb line or Company right of way, all of which service line shall be the property of the Company and shall be accessible to, and under its control.
- 2.3. All service lines from the curb, meter pit, or Company right of way line to the customer's building or place of consumption shall be approved by the Company as to size, kind of pipe, and installation and shall be installed and kept in good repair by the customer at his expense. All such service lines shall be placed at least two feet below the surface of the ground.
- 2.4. No service lines shall be laid in the same trench with the sewer pipe.
- 2.5. When an existing meter is located within the customer's building, a stop and waste valve, easily accessible to the occupants, shall be placed in the service line within the building supplied with water. Such valve shall be located so that it will be possible to drain the meter and all pipes in the building. When the meter is located outside the customer's building, a positive shut off valve shall be located between the customer's building and the meter.
- 2.6. All leaks in service lines from the curb stop or meter pit to and on the premises supplied, shall be promptly repaired by the customer. On failure to make such repairs and reasonable dispatch, the Company may turn off the water. It will not be turned on until the repairs are completed and the Company has been reimbursed, for expense incurred in reconnecting the water.

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ORIGINAL \_\_\_\_\_ Sheet No. 32

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 2

Title: **SERVICE CONNECTION**

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2.7 The Company shall not be responsible for maintenance of, (or for damage caused by the water leaking from) the service line or any other pipe or fixture on the outlet side of the curb stop or meter pit. The customer shall comply with the state and municipal plumbing regulations and shall make any changes which may be required because of a change in grade, relocation of mains or otherwise.

2.8 The use of water service by a customer shall be in accordance with the class, scope and type of use, and for the purpose stated in his application and service contract. A customer shall not use, or allow use of water service through his service facilities, for others, or for purposes other than those covered by his application. To make service available for other purposes or character of use, a new application and contract is required.

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ORIGINAL \_\_\_\_\_ Sheet No. 33

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 3

Title: **METERS**

PSC File Mark Only

3. METERS

3.1 GENERAL

3.1.1 All water service, except water for firefighting purposes, will be rendered only through meters.

3.1.2 Each customer's service shall have a separate meter to register the amount of the water consumed.

3.1.3 All meters will be furnished by, and remain the property of the Company. The Company reserves the right to establish the size and location of meter required by each customer.

3.1.4 Meters will be maintained by the Company as far as ordinary wear and tear is concerned. The customer, in the instance of an inside installation, shall be responsible to the Company for any damage or loss of any meter caused by the customer's negligence or carelessness (or any person upon his premises under or by his consent). The customer shall not permit anyone (except an agent of the Company) to remove, inspect or tamper with the Company's meter, or other property of the Company on his premises.

3.1.5 The customer will be responsible for the Company's meter, where there is an outside meter installation, in accordance with the State law on meter tampering.

3.1.6 The customer shall notify the Company if a meter stops registering as soon as it comes to his knowledge.

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ORIGINAL \_\_\_\_\_ Sheet No. 34

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 3

Title: **METERS**

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3.2 Meter Setting

3.2.1 All meters shall be set at convenient locations, accessible to the Company, and subject to its control. The meter will normally be placed in a meter box or vault between the curb and property line. Each meter box or vault shall be provided with a suitable cover.

3.2.2 Where it is not convenient or if both the customer and the Company agree not to place the meter in a box or vault, as provided in Policy Schedule 3, the meter will be placed inside the building in a suitable location.

3.2.3 The Company shall furnish and install meter boxes or vaults for all meters up to and including 2-inch. Customer shall be responsible to furnish and install meter boxes or vaults for all meters larger than 2-inch. The meter box or vault and cover for outside meter setting shall conform to a proper uniform standard established by the Company. The covers shall be of uniform design for convenience and efficiency in the Company's operation.

3.2.4 To prevent heat damage to the meter where steam or hot water under pressure is used (other than for normal residential use) a swing check valve and a pressure relief valve must be placed, at the expense of the customer on the discharge side of the meter, and before any outlets are taken off the service line.



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ORIGINAL \_\_\_\_\_ Sheet No. 35

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 3

Title: **METERS**

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3.3 Meter Testing

3.3.1 The quantity of water recorded by the meter shall be conclusive for both the customer and the Company, except when the meter has been found to be registering inaccurately or has ceased to register. In either of such cases the meter will be promptly repaired or replaced by the Company, and the quantity of water consumed shall be estimated by the average registration of the meter on previous corresponding periods.

3.3.2 In case of a disputed bill involving the accuracy of a meter, such meter shall be tested (upon the request of the customer) in accordance with the Arkansas Public Service Commission's Special Rules -Water and General Service Rules.

3.3.3 If the meter tested is found to have an error in registration of less than three percent (3%), the Company may make a charge as compensation for such test. If the error in registration is found to be greater than three percent (3%) then the cost of the test shall be borne by the Company. (Sec Rate Schedule 8)

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ORIGINAL \_\_\_\_\_ Sheet No. 36

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 4

Title: **BILLS**

PSC File Mark Only

4. **BILLS**

4.1 Each customer is subject to a minimum charge, the amount of which is set forth in the Schedule of Rates according to size of meter.

4.2. Bills for water service will be rendered and are due and payable as specified on the Schedule of Rates.

4.3. The presentation or non-presentation of bill shall not be held to be a waiver of any of the rules or regulations.

4.3.1. The following payment options are available to customers to retain service during extended absences.

- A. Mail bill to forwarding address
- B. Pay average bill in advance
- C. Pay by bank draft.
- D. Have second party sign agreement to pay

4.3.2. Procedure for identifying accounts where service and mailing addresses are different (landlord/tenant)

- A. Computer printout from home office indicating service and mailing addresses.
- B. Code account "L" for landlord.

4.4. An Extended Due Data Plan is available to qualified residential customers who make application for the Plan,

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ORIGINAL \_\_\_\_\_ Sheet No. 37

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 4

Title: **BILLS**

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4.4.1. To qualify, the applicant must show a receipt for the income that he or she is receiving from one of the following categories. Applicant must also receive their income after, but no greater than fourteen (14) days after, their normal due date. Qualifying categories are:

- A. Persons receiving Aid to Families with Dependent Children (AFDC) or Aid to the Aged, Blind and Disabled (AABD);
- B. Persons receiving Supplemental Security Income; or
- C. Persons whose primary source of income is Social Security or Veterans Administration disability, or retirement benefits.

4.4.2. Evidence of any of these can be supplied by providing one or more of the following:

- A. A copy of the customer's check from the agency providing the income showing the date of benefit. Date of receipt will be the check date for direct deposit and three (3) days following date of check for other than direct deposit.
- B. A letter from the agency providing the income, stating that payments are being made to the customer on the date payments are normally made.

4.4.3. The applicant must be the Liberty Utilities customer of Record at his or her address.

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ORIGINAL \_\_\_\_\_ Sheet No. 37.1

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 4

Title: **BILLS**

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- 4.4.4. When a customer is placed on the Plan, his or her monthly water bill due date shall be less than 28 calendar days following the bill date on the bill.
- 4.4.5. A customer's extended due date may be removed if the customer does not pay the bill by the close of business on the due date two (2) times in a row, or any three (3) times in the last twelve (12) months. The Company shall notify the customer in writing that the extended due date has been removed for late payments
- 4.4.6. Whenever the customer has tendered payment by check and the check is returned to the Company for any reason other than bank error, the Company shall charge the customer a returned check fee. (See Rate Schedule 8)

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ORIGINAL \_\_\_\_\_ Sheet No. 38

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 5

Title: **DISCONTINUANCE OF SERVICE**

PSC File Mark Only

5. DISCONTINUANCE OF SERVICE POLICY

- 5.1 Whenever the customer desires to have his service contract terminated, or his water service discontinued, he shall notify the Company five days prior to desired discontinuance date. The customer will be responsible for the payment of all service rendered by the Company, prior to receipt of such notice, and during a reasonable time thereafter, to enable the Company to make the final reading of the meter or meters, or discontinue water service.
- 5.2 When premises will be unoccupied temporarily, the customer shall notify the Company, and the water will be turned off. All charges will cease from the date when water service is turned off. When the property is again occupied, the customer shall notify the Company, and the water will be turned on. No refund or allowance will be made for unoccupied property when notice has not been given as provided. No refund will be allowed for property unoccupied for a period less than one month.
- 5.3 In cases of vacancy of a customer's property, the customer must notify the Company of such vacancy, and upon his failure to do so, he will become responsible for any damage to the property of the Company, arising from freezing, water damage, injury to meter, or any other failure.
- 5.4 Service to any customer may be discontinued for non-payment or other violation of any of these rules and regulations. However, before service may be discontinued for any violation, the Company shall give at least five (5) days written notice to the customer, stating the rule violated, the manner of violation, and the date after which service will be discontinued if the violation continues.

**ARKANSAS PUBLIC SERVICE COMMISSION**

ORIGINAL \_\_\_\_\_ Sheet No. 39

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 5

Title: **DISCONTINUANCE OF SERVICE**

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- 5.5 When payment is offered to service person who has been dispatched to discontinue service for delinquent bill there will be a service trip charge. (See Rate Schedule 8, paragraph 8.3.)
- 5.6 After service is thus discontinued for nonpayment or other violation of rules and regulations, service will not be resumed until proof is given that the customer has complied with the rules and regulations, and until a fee has been paid to the Company as a reimbursement for costs of discontinuance and restoration of service. (See Rate Schedule 8, paragraph 8.3.)

**ARKANSAS PUBLIC SERVICE COMMISSION**

ORIGINAL \_\_\_\_\_ Sheet No. 40

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 6

Title: **CUSTOMER DEPOSITS**

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6. CUSTOMER DEPOSITS

6.1 The Company reserves the right to require a deposit equal to the estimated gross Water bill for any single billing period plus one month, with a minimum of \$5.00, has not been established according to the criteria established by the Arkansas Public Service Commission's General Service Rules. The Company will pay simple interest on customer deposits at a rate set annually by the Arkansas Public Service Commission.

6.2 The Company will refund said deposit on notice to discontinue water service and after payment in full has been made for all water service rendered, or when the customer shall have paid undisputed bills for water service by due date over a period of twelve consecutive months. Any customer, having secured the return of a deposit, shall not be required to make a new deposit unless the water service has been discontinued or the customer's credit standing has been impaired through failure to comply with tariff provisions.

6.3 The payment of any undisputed bill, within the meaning of these rules, shall be payment of the bill within twenty-two days following presentation of the bill, or the payment of any contested bill, payment of which is withheld beyond the period herein mentioned and the dispute is terminated substantially in favor of the customer and payment made by the customer within ten days thereafter.

6.4 The Company may require a deposit from new applicants in accordance with Arkansas Public Service Commission General Service Rule 4.

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Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 6

Title: **CUSTOMER DEPOSITS**

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- 6.5 The Company may require a deposit or increase in deposit from water customers in accordance with Arkansas Public Service Commission General Service Rule 4.
- 6.6 The Company may require a deposit or increase in deposit from bankrupt water customers in accordance with Arkansas Public Service Commission General Service Rule 4.
- 6.7 The Company may require a deposit or increase in deposit from landlords water customers in accordance with Arkansas Public Service Commission General Service Rule 4.



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ORIGINAL \_\_\_\_\_ Sheet No. 42

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 7

Title: **BULDERS TEMPORARY SERVICE**

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7. BUILDERS TEMPORARY SERVICE

7.1 Contractors, builders, or others, will be required to take water at the Company's established meter rates and in addition shall pay a fee for installing a temporary meter for construction purposes to be paid at the time a permit is granted.

7.2 Bills for water service for building purposes, are payable and due after service is rendered and upon presentation.

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ORIGINAL \_\_\_\_\_ Sheet No. 43

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 8

Title: **FIREPROTECTION**

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8 FIRE PROTECTION

- 8.1 Water from fire hydrants or other firefighting facilities shall be used only for firefighting purposes.
- 8.2. The Company shall have no greater duty, with regard to fire hydrant service or private firefighting service, than to supply only such volumes of water at such pressures as may be available in the normal operation of the waterworks facilities.
- 8.3. The Company shall not be considered an insurer of property or persons, or to have undertaken to extinguish fire or to protect persons or property, against loss or damage by fire or otherwise. In consideration of the level of charges for public fire hydrant service and for private firefighting service, the Company shall not be held liable because of any claim based upon a loss resulting from failure to supply water or pressure or for any other cause.
- 8.4. Where metered service is provided to any customer, the Company shall not be responsible for the quantities or pressures of water, which may be available for any firefighting facilities (or purposes where the customer installs such facilities, or makes connections to his water system for such purposes on the discharge side of the meter in his service line), and shall not be held liable for any claims based upon loss due to fire or firefighting.
- 8.5 Plans for construction of Private Fire Protection Systems shall be submitted and approved by the CT Arkansas Department of Health and Liberty Utilities prior to any construction. The Customer shall pay all costs associated with the installation of Private Fire Service lines, which CT include all costs of material, labor, equipment, supervision, engineering, legal expenses and overheads CT to install the Private Fire Service lines from the Company's water main to the Customers property line. The Company requires a double check detector valve assembly (DCDV) on all PRIVATE FIRE CT SERVICE water lines. The DCDV shall be located above ground on street right-of-way and shall be CT protected from freezing weather with an approved enclosure (i.e. Hot-Box) on a concrete slab. The Customer shall pay all costs associated with the DCDV and enclosure. The DCDV shall conform to the CT Arkansas Department of Health and American Water Works Association standard "C510" for backflow CT prevention. Liberty Utilities shall approve the DCDV and the weather enclosure prior to installation.
- 8.6 The Arkansas Department of Health may require the customer to install a Reduced-Pressure principle Backflow Prevention Assembly on Fire Service lines depending on the fire protection system installed.
- 8.7 Backflow devices must be tested within 10 days of placing a fire sprinkler system in-service and annually thereafter by Arkansas Department of Health certified personnel. A copy of the test report must be sent to the Company.

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ORIGINAL \_\_\_\_\_ Sheet No. 44

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 8

Title: **FIRE PROTECTION**

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ORIGINAL \_\_\_\_\_ Sheet No. 45

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 9

Title: **CROSS CONNECTION CONTROL AND BACKFLOW PREVENTION**

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9. CROSS-CONNECTION CONTROL AND BACKFLOW PREVENTION PROGRAM

9.1 General

9.2 The purpose of this policy is to establish an enforceable cross-connection control and backflow prevention program to preserve safe potable water and to prevent contamination of the public water system by any customer or another water system.

9.2.1 Cross-Connections

Definition: Cross connection is any connection or structural arrangement between the Company's public water supply and any nonpotable source or system through which backflow can occur. Bypass arrangements, jumper-connections, removable sections, swivel or changeover devices, and other temporary or permanent devices through which, or because of which, backflow can occur are considered cross connections.

9.2.2 No person or potential customer shall be given a service connection of any type until the water plumbing system has been approved as having complied with all requirements of the City Plumbing Inspector and Arkansas Health Department.

9.2.3 No person or customer shall be permitted to install or maintain a cross-connection to the Company's public water supply.

9.3 Backflow Prevention

9.3.1 Definition: Backflow is a flow of any foreign liquids, gases or other substances into the Company's public water supply from any other source or sources than the intended one.

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Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 9

Title: **CROSS CONNECTION CONTROL AND BACKFLOW PREVENTION**

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9.3.2 An approved backflow prevention device shall be installed on each customer service line where, in the judgment of the Company, City Plumbing Inspector or State Health Department, there exists a potential of pollution to the Company's public water supply. 9.3.3 An approved backflow prevention device shall be installed on each customer service line serving premises where the conditions exist as outlined below:

- A. Premises on which any substance is found which may create an actual or potential hazard to the Company's public water supply.
- B. Premises where, because of security requirements or other prohibitions or restrictions, it is impossible or impracticable to make a complete cross-connection survey.
- C. Premises where cross-connections are found after having been ordered to be disconnected.
- D. Premises having fire protection systems utilizing storage tanks, pumps, antifreeze, an auxiliary supply of water or Siamese connections.
- E. Premises having an irrigation system or where the outlet end of the fixture or hose may be submerged.
- F. Premises having the types of facilities or processes listed below. This list is not intended to be all inclusive.
  - (1) Hospitals, mortuaries, clinics, nursing homes;
  - (2) Laboratories;

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ORIGINAL \_\_\_\_\_ Sheet No. 47

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 9

Title: **CROSS CONNECTION CONTROL AND BACKFLOW PREVENTION**

PSC File Mark Only

- (3) Piers, docks, waterfront facilities;
- (4) Sewage treatment plants, sewage pumping stations, or storm water pumping stations;
- (5) Food and beverage processing plants;
- (6) Chemical plants, dyeing plants;
- (7) Metal plating industries;
- (8) Petroleum processing or storage plants;
- (9) Radioactive material processing plants or nuclear reactors;
- (10) Car washes;
- (11) Slaughter houses and poultry processing plants;
- (12) Farms where the water is used for other than household purposes.

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Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 9

Title: **CROSS CONNECTION CONTROL AND BACKFLOW PREVENTION**

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9.4 Backflow Prevention Devices

9.4.1 There are two types of backflow prevention devices:

1.) air gaps and 2) reduced pressure devices. The type of protection required shall be one that meets AWWA Standard C 506-78 as hereafter revised.

9.4.2 A backflow prevention device shall be installed in accordance with the recommendations and specifications of the manufacturer of the device.

9.4.3 Any existing backflow prevention device installed prior to the effective date of this program shall, except for inspection, testing, and maintenance requirements, be excluded from the requirements of Policy Schedule 9 provided that the Company, City Plumbing Inspector and State Health Department are assured that the device will protect the Company's public water supply.

9.5 Responsibility of the Customer

9.5.1 When the customer requests water service, he shall advise the Company in writing as to:

1.) any alternate source of water which may be used in his facility; 2) the type of fire protection system to be utilized, if any; and 3) the type of facility or process to be utilized.

9.5.2 The customer shall submit two copies of certified plans for fire service connections, lawn or irrigation systems and other facilities requiring approved backflow prevention devices to the Company and State Health Department for approval prior to construction.

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Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 9

Title: **CROSS CONNECTION CONTROL AND BACKFLOW PREVENTION**

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9.5.3. The customer shall be responsible to pay the fee for the Company's inspection, repairs, and testing of the customer's backflow prevention device pursuant to Policy Schedule 9. The Company's fee shall be on file and approved by the Arkansas Public Service Commission.

9.6 Responsibility of the Company

9.6.1. Upon receipt of information furnished by customer in accordance with Policy Schedule 9, Company shall advise customer if the installation of a backflow prevention device is required. Water service shall not be issued to customer requiring a backflow prevention device until the backflow prevention device has been installed and the installation approved by the Plumbing Inspector and Company.

9.6.2. The Company shall have the right to enter a customer's premises at a reasonable time to inspect and check the customer's backflow prevention device to include the required annual inspection and other times if the Company or State Health Department suspect a possible malfunction in the customer's backflow prevention device.

9.6.3. It shall be the responsibility of the Company to annually inspect, repair and test each backflow prevention device within the Company's water system in accordance with the manufacturer's procedures to insure that each device is in proper operating condition. It shall also be the responsibility of Company to inspect, repair, and test a backflow prevention device should the Company or State Health Department suspect a malfunction of a customer's backflow prevention device. The Company must maintain a certificate certifying the timely testing and proper operation of each backflow prevention device and shall furnish each customer with a copy of the certificate with the billing to each customer for the Company's work completed pursuant to Policy Schedule 9.



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Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 9

Title: **CROSS CONNECTION CONTROL AND BACKFLOW PREVENTION** PSC File Mark Only

- 9.6.4. It shall be the responsibility of the Company to have at least one designated employee who shall be trained and responsible for the inspection, repairs and testing of the backflow prevention devices. The Company shall also maintain all necessary tools, testing equipment and repair parts to perform the testing and repairs of the backflow prevention devices.
- 9.6.5. The Company shall deny or discontinue the water service to a customer if (1) the required backflow prevention device is not installed; (2) if it is found that the device has been removed or bypassed or (3) if the customer does not promptly pay the Company fees for the inspection, repairs and testing of the customer's backflow prevention device as specified in Policy Schedule No. 9, Section 9.4.3. Water service to such premises shall not be restored until the deficiencies have been corrected or eliminated in accordance with these procedures to the satisfaction of the Company.
- 9.6.6. If the Company's inspection of the backflow prevention device reveals that the backflow prevention device cannot reasonably be repaired, the Company shall so notify the customer in writing. The customer shall immediately begin procedures to replace the defective backflow prevention device. The Company shall discontinue the water service to a customer if: (1) the customer does not provide proof that a new backflow prevention device has been placed on order, within 10 days of written notice of the Company that the device cannot be reasonably repaired; or (2) the device has not been installed within 60 days after written notification by the Company that the device cannot be reasonably repaired. In the event a delay in installation occurs without fault of the customer, the Company may extend this 60-day period for a reasonable time upon written request and explanation by the customer.

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Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 9

Title: **CROSS CONNECTION CONTROL AND BACKFLOW PREVENTION**

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9.6. 7. Fees for inspection, repair or testing of customer's approved backflow prevention devices shall be billed promptly after the completion of the inspection, repair or testing by the Company.

Ark. Public Serv. Comm. ---APPROVED---09/11/2020 Docket: 20-020-TF Order No.- 1

**ARKANSAS PUBLIC SERVICE COMMISSION**

ORIGINAL \_\_\_\_\_ Sheet No. 52

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 10

Title: **WATER MAIN EXTENSIONS**

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10. WATER MAIN EXTENSIONS

10.1. DEFINITIONS

10.1.1 Individual(s) shall mean a person or group of persons requesting a water main extension to make water service available to an existing or proposed, detached, single family residence(s) occupied by the requesting party(ies).

10.1.2. Developer shall mean a person, firm or corporation who sells two or more lots, parcels or tracts of land to others for the purpose of constructing thereon any type of building; who constructs any type of building, on land which has been subdivided for sale, lease or rent by or to a party(ies) other than the developer.

10.1.3. Subdivision shall mean the legal dividing of a tract of land into two or more tracts, lots or parcels.

10.2. GENERAL

10.2.1. Any individual or developer may request water service to be made available to any lot (s) or subdivision under these rules and regulations.

10.2.2. The minimum size of water main to be installed under these rules and regulations shall be eight inches inside diameter where fire flows are necessary and six inches when no fire flows are necessary except on a cul-de-sac less than 300 feet two-inch may be installed.

10.2.3. The normal routing for water main extensions shall be in dedicated streets.

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ORIGINAL \_\_\_\_\_ Sheet No. 53

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Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 10

Title: **WATER MAIN EXTENSIONS**

PSC File Mark Only

10.2.4 The terms of water main extension contracts for industrial and commercial water users, other than developers, shall be negotiated on an individual basis.

10.2.5 Company shall design and be the sole judge as to the adequacy of any water main extension and appurtenances.

10.3 Extensions for Individuals.

10.3.1. Free-Footage Allowance: The utility shall extend its water distribution mains to serve new individual residences at its own expense when the required total length of main extensions from the nearest existing utility facility is not in excess of fifty (50) feet per service connection.

10.3.2. In instances where the free footage allowance is not sufficient to permit the installation of the required water main extension, the individual(s) shall contribute to the Company the estimated excess cost. The cost of the water main extension shall be based on the use of a six-inch inside diameter main.

10.3.3. In instances where more than one individual has requested a water main extension) any contribution shall normally be divided in proportion to front footage of the lots. Other methods of dividing the deposit may be used, provided they are acceptable to all individuals and the Company.

10.3.4. A water main extension must extend to the centerline of the building lot. In instances where the building lot has frontage paralleling the route of water main extension in excess of 150 feet, the water main extension shall extend to a point opposite the most distant side of the house or driveway, whichever may be greater.

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Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 10

Title: **WATER MAIN EXTENSIONS**

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10.4 Extensions For Residential Subdivisions

10.4.1. The applicant(s) for a main extension shall furnish two (2) maps to a suitable scale showing the street and lot layouts and, when requested by the utility, contours or other indications of the relative elevation of the various parts of the area to be developed.

1 0.4.2. A water main extension must extend to the extreme property lines of the development.

10.4.3. Each separate water main extension to and/or within a subdivision shall be subject to a separate agreement.

10.4.4. Developers shall enter into an agreement with the Company of the type attached hereto and marked Exhibit A At the time of the execution of the agreement, the developer shall contribute to the-Company the estimated cost of the facilities required to serve the required area, including any overhead cost to the Company such as supervision, engineering, accounting, legal expense and the cost of obtaining any necessary governmental permits.

The amount of the contribution shall be adjusted to the actual cost of construction, including overhead, by either collecting an additional contribution from the developer for cost overrun or refunding part of the original contribution for any cost underrun. There shall be no refund to the developer for any reason other than adjusting the initial contribution to the actual cost of construction.

**ARKANSAS PUBLIC SERVICE COMMISSION**

ORIGINAL \_\_\_\_\_ Sheet No. 55

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 10

Title: **WATER MAIN EXTENSIONS**

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10.4.5 The Company shall prepare plans, specifications, and cost estimates for proposed main extensions at its own expense. In the event a main extension agreement is not entered into within the 120 days after the Company furnishes plans, specifications, and estimates, the applicant shall reimburse the Company an amount equal to Company expenses.

10.5 Special Facilities.

10.5.1. Special facilities shall include source of supply, storage and/or booster pumping facilities which may be required to render adequate water service to an area for which such services has been requested.

10.5.2. In the event a developer proposes a development that requires the installation of a special facility(ies) before said development can be rendered adequate service, the cost of said facility(ies) shall be included in the cost of development and the return therefore shall be a part of the guaranteed revenue placed in escrow.

10.5.3 The Company shall be responsible to construct and/or install special facilities as may be required from time to time to maintain the rendering of adequate water service to existing customers.

10.5.4. The Company shall be the sole judge as to the design of and the time of construction and/or installation of any special facility(ies).

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Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 11

Title: MISCELLANEOUS POLICY

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11. MISCELLANEOUS

- 11.1 Water shall not be turned into any customer's premises by any person who is not an agent of the Company. Except when temporarily, by a plumber, with Company approval to enable him to test his work, and provided it shall be turned off immediately after the test is made.
- 11.2 The authorized agents of the Company shall have the right of access, at all reasonable hours, to the premises supplied with water for the purpose of reading meters, examining pipes and fixtures, observing manner of using water, and for any other purpose which is proper and necessary in the conduct of the Company's business. Such agents shall carry proper credentials evidencing their employment by the Company.
- 11.3 The Company will not be liable for any claim or damage arising from a shortage of water, the breaking of machinery or other facilities, or for any other cause.
- 11.4 As necessity may arise in the case of a break, emergency or other similar cause, the Company shall have the right temporarily to cut off the water supply in order to make necessary repairs, connections, etc. The Company shall use all reasonable and practicable measures to notify the customer, in advance, of such discontinuance of service. The Company shall not be liable for any damage or inconvenience suffered by the customer, or for any claim for interruption in service, lessening of supply, inadequate pressure, poor quality of water, or any other cause. The Company may restrict or regulate the quantity of water used by customers in case of scarcity or whenever the public welfare may require it.

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Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 11

Title: **MISCELLANEOUS POLICY**

PSC File Mark Only

- 11.5 No customer shall open or close any of the Company's curb stops or valves in any public or private line. This is in accordance with the state law on meter tampering.
- 11.6 No agent or employee of the Company shall have the right or authority to bind it by any promise, agreement, or representation contrary to the letter or intent of these rules and regulations.
- 11.7 Lawn, greenhouse, and garden sprinkling will be permitted through flexible hoses if equipped with hand or automatic nozzles.
- 11.8 Underground lawn sprinklers and irrigation systems may be installed only under special approval by the Company. Customer must furnish schematic drawing of the proposed pipe layout, together with valves, sprinkler heads, and appurtenances, including sizes and specifications.
- 11.9 The Company reserves the right to alter or amend these rules and regulations in the manner provided by law.



**ARKANSAS PUBLIC SERVICE COMMISSION**

ORIGINAL \_\_\_\_\_ Sheet No. 58

Replacing: \_\_\_\_\_ Sheet No. \_\_\_\_\_

Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff  
Name of Company

Kind of Service: Water Class of Service: All

Part IV Policy Schedule No. 12

Title: **EXEMPTION FOR ESTIMATING BILLS**

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**Liberty Utilities (Pine Bluff Water) Inc. d/b/a Liberty-Pine Bluff currently has an approved exemption to General Service Rule 5.08 regarding estimating customer bills.**

PROCEDURE

The following procedure will be used when it is necessary to estimate bills:

1. If the customer has been at the location for the past twelve (12) months, usage will be estimated based on the customer's usage at that location the year before.
2. If the customer has not been at the location for the past twelve (12) months, usage will be estimated based on the usage at that location the year before.
3. If there was no usage at the location during the same period the year before, usage will be estimated based on the class average usage for the class of the customer in question.