

Account Information

Customer Name: **JANE DOE**
Service Address: 123 ANYSTREET, ANYTOWN AR US 71602
Account Number: 000123456789



What do I owe?

\$76.02

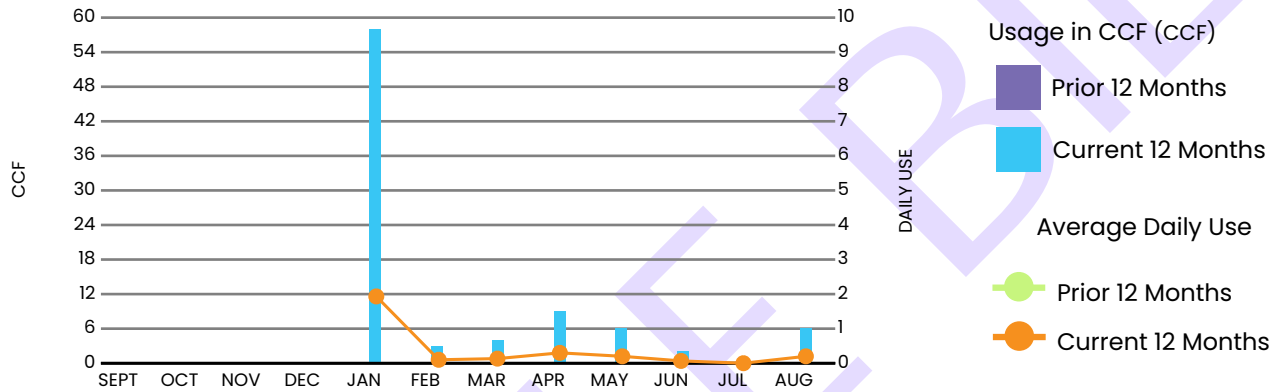
How much did I use?

6
CCF

When is it due?

Oct 27, 2023

Your Monthly Water Use At a Glance



Important messages from Liberty

Be water safe. Learn how to properly dispose of chemicals and medications, install backflow prevention devices, and help your kids be more water safe. Visit www.libertyenergyandwater.com for more tips to help you stay safe around water.

Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities.



LATE PAYMENT FEE:
Payments received after the due date
are subject to a 10.00% fee per month late.

Account Number: 000123456789
Service Address: 123 ANYSTREET
Bill Date: 05-OCT-2023
Due Date: 27-OCT-2023

\$76.02
Amount Due

Amount Enclosed

JANE DOE
123 ANYSTREET
ANYTOWN AR 71602

REMIT TO:
LIBERTY UTILITY ARKANSAS
P.O. BOX 75652
CHICAGO IL 60675-5652

32052000084519040000720471

energy and water for life

Go green and sign up for paperless billing today! Online access gives you the ability to make payments, set up autopay and activate useful email or text notifications.



Explanation of Regulations and Policies

For additional information please visit www.LibertyEnergyandWater.com.

Understanding Your Bill

Due Date/Late Charge

Please pay your bill by the due date to avoid a late charge.

Multiplier

Converts the metered unit of measure to the standard billing unit of measure, where applicable.

Prorated Bill

If applicable, we will adjust, or prorate, the charges on bills with more or less than the standard days of service.

Rate Code

This code represents the rate used to calculate your bill.

Read Type

If we are unable to read your meter we will estimate your consumption for the month.

Taxes

This section summarizes state and local taxes, including city franchise tax, if applicable.

Units

CCF = Hundred Cubic Feet

GAL = Tens of Gallons

Water Customer Charge:

The cost of providing services such as metering, billing, and account maintenance. Water Customer Charge is a fixed cost and is not affected by the services you use.



Important Information

Emergency/Leaks:

(Available 24/7): 1-855-382-6511

Wastewater Utility - Pine Bluff

Pine Bluff Wastewater Utility

Customer Service: 1-870-535-6603

Garbage Service - Pine Bluff and White Hall

Waste Management Services

Pickup: 1-870-247-3747

Customer Service:

1-855-382-6508

(M-F 8:00 am to 4:00 pm)

Call before you Dig: 8-1-1

Website:

www.LibertyEnergyandWater.com

Social Media:

Facebook: @LibertyUtilitiesCentral

Twitter: @PlugIntoLiberty

Youtube: @liberty-centralregion718



Other Information

General Correspondence

Please remember to include your name, 12-digit account number, service address, mailing address and phone number including the area code, on any correspondence to us. Contact us if you have had a change in mailing address or name, or you may be billed even after a move.

Mail to:

Liberty
P.O. Box 6070
Pine Bluff, AR 71611

Email to:

customerserviceAR@Libertyutilities.com

Glossary of Terms

For a definition of the additional billing terms, please visit: www.LibertyEnergyandWater.com

Dispute Resolution

Liberty is regulated by the Arkansas PSC. Customers can contact the PSC at:

Arkansas Public Service Commission:

P.O. Box 400, 1000 Center Street
Little Rock, AR 72203
1-800-481-1164/ www.arkansas.gov/psc

Employee Identification

All company service employees are uniformed and wear identification badges with the company logo, employee picture and name. Please verify the badge or call us to confirm employee identification.

Payment Options



EFT (Automatic) Payments

Pay your bill automatically from your bank account.



Online

www.LibertyEnergyandWater.com



Phone

855-382-6508



Mail Payments

Liberty - AR
PO Box 75652
Chicago IL 60675-5652



In Person

Visit LibertyEnergyandWater.com for our office locations or authorized payment centers.

Billing Programs

Installment Plan

An extended payment plan where past-due bills may be paid in installments over a specific time period. The statement will also show the remaining Installment Plan amount to be billed.

Account Activity for Your Water Service from 07/20/2023 - 08/16/2023

Rate: Residential Service

Next Scheduled Meter Read Date: 09/19/2023

Point of Delivery ID: 00000000000012345678



Meter Number	Read Type	Service Days	Billing Period	Current	Previous	CCF Used	Usage
PB78184680	Actual	28	7/20/23 - 8/16/23	585	579	6	6

What am I paying for?

Additional messages

Previous Balance	\$ 78.97
Payment(s) Received as of 10/05/2023	\$ 78.97
Balance Forward	\$ 0.00

At Liberty, we're taking steps to ensure safe and reliable water service for customers. We also encourage you to prepare for colder temperatures by winterizing water pipes to prevent freezing. Did you know that water expands as it freezes? This can put pressure on metal or plastic pipes and can cause them to break. For winterizing tips, visit libertyenergyandwater.com.

Current Charges

WATER CHARGES	QUANTITY USED	COST PER CCF		
Customer Charge			\$	19.22
Water Usage Charge	6 CCF	\$ 2.85330	\$	17.12
Power Cost Adjustment	6 CCF	\$ 0.08030	\$	0.48
Storm Water Fee			\$	0.79
Sanitation Charge			\$	18.48
TOTAL WATER CHARGES			\$	56.09
SEWER CHARGES				
Sewer Facility Charge			\$	4.65
Sewer Consumption Charge			\$	9.75
TOTAL SEWER CHARGES			\$	14.40
MISCELLANEOUS CHARGES AND CREDITS				
TOTAL MISC. CHARGES AND CREDITS			\$	0.00
TAX CHARGES				
State of AR Sales Tax \$18.48 @ 6.5%			\$	1.20
State of AR Sales Tax \$36.82 @ 6.5%			\$	2.39
County of Jefferson \$55.30 @ 1.25%			\$	0.69
City of Pine Bluff \$18.48 @ 2.25%			\$	0.42
City of Pine Bluff \$36.82 @ 2.25%			\$	0.83
TOTAL TAX CHARGES			\$	5.53
TOTAL CURRENT CHARGES			\$	76.02

Total Amount Due

\$ 76.02

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