



New address for payment by mail

In October we transitioned to new systems. Part of the transition included a new address for mailed-in payments.

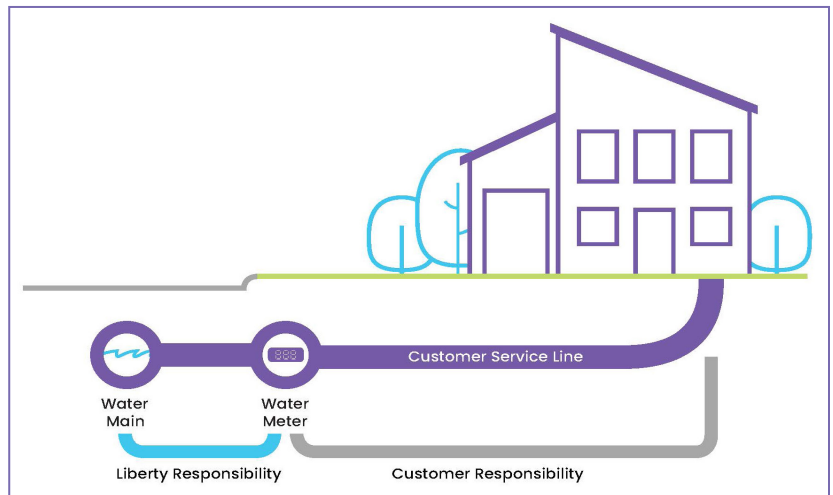
Please confirm your mailed-in and bank bill-pay payments are sent to:

Liberty - AR
PO Box 75652
Chicago, IL 60675-5652



Let's work together to protect our system

At Liberty, we maintain and improve our water system to help ensure that we can deliver safe, reliable water service to homes, businesses, and critical services like fire departments. One way you can help maintain the water system serving you is to be aware of your responsibility as a customer. Property owners are responsible for maintaining the service line running between the home or building exterior and the meter. In most cases, the line was put in place at the time the home or building was originally built. Depending on the age of your home, your service line may have gone through years, or even decades, of seasonal changes, root invasions, or increasing blockages. Any of these may cause problems with your service and usually occur with little to no advance notice.



Learn more by scanning the code below.

