

Additional News

Is your contact information current?

Has your phone number changed recently? Don't forget to update the contact information on your Liberty account so that you can receive helpful information and we can reach you in the event of an emergency.

Confirm or update your contact information by calling our Customer Care team or update your information through My Account.



Scan the code with your smartphone camera to learn more about My Account



Enhancing meter-reading technology



Scan the code with your smartphone camera to learn more

Liberty is upgrading water meter reading technology throughout the city of Pine Bluff. As part of this approximately two-year project, we are adding updated meter-reading devices to about 10,000 existing meters. In some cases, older meters will also be replaced.

These upgrades are designed to make meter reading more accurate. The new devices, called an Encoder Receiver Transmitter (ERT), send meter readings wirelessly to Liberty trucks as they drive by, reducing the need for manual readings at homes or businesses.

Once your meter is upgraded, our technicians will no longer need to enter your property for routine monthly readings.