

Additional News

Paperless Billing

A bright idea for the New Year

Start the year off right with a simple change that makes life easier.
Sign up for Liberty's My Account and enroll in Paperless Billing today:

- **More convenience** – access your bills anytime, anywhere with the app. Pro tip: combine Paperless Billing with automatic payments for even more peace of mind.
- **Secure and timely account information** – get alerted when your bill is ready.
- **Less clutter** – no more stacks of paper.

Make 2026 the year of simplicity. Start with My Account and switch to paperless billing now—it's one resolution you won't regret!

Get started today!



Prevent frozen pipes

Indoors

- Keep your home temperature set no lower than 55°F.
- If pipes run through cabinets, open the cabinet doors to let warmer room temperatures flow in.
- Keep water moving through the pipes by allowing a small trickle of water to run when temperatures drop below freezing.
- Identify your home's freezing points. Eliminate sources of cold air near water lines. Fix drafty windows and plug drafts around doors.

Outdoors

- Disconnect hoses and drain the water that remains in faucets.
- Know the location of and how to shut off your main water valve.



What to do if your pipes freeze

Shut off the water immediately.

Contact a professional plumber who may be able to thaw the pipes with warm air.

Be careful turning the water back on. Once pipes are thawed, slowly turn the water back on and check pipes and joints for any cracks.